

Sheffield Community Acupuncture

Covid 19—Clinic Re-opening Changes

We are now able to open the clinic, a heartfelt thankyou for being so patient during these difficult times.

5 Step Booking Process (New or Returning After Lockdown)

1. Contact us to check we are able to treat you and your condition
2. Book an appointment either online, by phone or in person
(Patients with vouchers need to ring to book)
3. Telephone Consultation (New Patients Only)
4. Complete Covid 19 Screening Consent Form on the clinic website
(Within 48 hours of your appointment)
5. Attend your appointment

Steps 1-3 can be done in the same phone call if it is convenient for patient and practitioner

If patients do not have access to the internet, step 4 can be done over the phone, Covid 19 screening will also be done on the day of treatment

Once you have started a treatment plan, the process is much simpler!

Key Changes to the Clinic

One Patient

Whilst 2 metre Social distancing is in place, we are seeing one patient at a time and leaving 15 minutes between patients

Surfaces

All surfaces can be wiped clean, we have removed pillows, disposable foil blankets will be used for modesty if required

Enhanced Cleaning

In addition to our usual strict cleanliness guidelines, we are frequently disinfecting contact surfaces between patients

Air Filter

We have a new HEPA air filter which can help remove viruses from the air, in addition, the clinic is frequently ventilated

PPE

The practitioner will follow Public Health England Guidelines on correct use of PPE, including a facemask at all times

Price Increase and Booking

Fees are now £25 due to increased costs. The online booking service is now running except for patients with Groupon vouchers

Before and During Your Appointment

Wear a Mask

We require you to wear a mask whilst in the clinic. This should be at least 3ply. We can give you one for free

Hand Washing

You will be asked to sanitise or wash your hands when you enter the clinic. We use 70% alcohol sanitising gel

Covid 19 Screening

You must not attend the clinic if you have any symptoms of Covid 19, cold/flu symptoms or you should be self-isolating

Consultations

Some of the consultation will now be done over the phone, this reduces the amount of face-to-face time in clinic

Assessing Patient Needs

We are required to assess each patients increased risk of catching Covid 19 versus the benefits of treatment

Social Distancing

We are following government guidelines on social distancing whenever possible and limiting time in close proximity

Carers and Chaperones

Attend the clinic alone if at all possible unless you need a carer or chaperone to be present

Wait to Come in to Clinic

The practitioner will invite you in when the clinic is ready. You may wait in your car and receive a text when you can enter

We hope this guide helps you feel we are doing everything possible to keep you safe, but if you have any questions or concerns, please get in touch.